FairPriceGroup

Every Day, Made A Little Better

Disposable Carrier Bag Charge Report 2024



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About FairPrice Group



At FairPrice Group, we are guided by a simple purpose: to make everyday a little better for all in Singapore. This commitment drives everything we do, from keeping daily essentials within reach for our customers to championing a more sustainable and inclusive future. With the second edition of the Disposable Carrier Bag Charge Report, we aim to showcase how our approach to this national mandate aligns with three of our core strategic pillars: Easy on the Wallet, Easy on the Experience, and Easy on the Planet.

Easy on the Wallet & Easy on the Experience

Our customers expect both great value and a seamless shopping journey. The mandatory carrier bag charge, while encouraging a positive environmental habit, is a new reality for our customers. A significant portion of the funds collected is channelled through our philanthropic arm, FairPrice Foundation, to support communities in need across Singapore with accessing daily essentials. This demonstrates how the Disposable Carrier Bag Charge can promote responsible behavior and contribute to a more inclusive and supportive society.

Easy on the Planet

Our commitment to a greener future is a long-standing one. The Disposable Carrier Bag Charge reinforces our efforts to reduce plastic waste and promote sustainable habits on a national scale. The funds collected from this charge are a powerful resource that we are committed to using wisely. In this report, you will see how these proceeds are channelled into meaningful environmental and social initiatives. By strategically investing these funds, we aim to deliver tangible, lasting impact to the communities we operate in, demonstrating our leadership in creating a more sustainable Singapore for all.



About the Disposable Carrier Bag Charge (DCBC)

Under the Resource Sustainability Act 2019, all supermarket operators in Singapore with an annual turnover exceeding S\$100 million are required to implement a minimum charge of 5 cents for each disposable carrier bag¹ provided to customers at physical stores since 3 July 2023. This charge applies to all types of disposable bags, including those made of plastic, paper, or biodegradable materials. For further details on the DCBC, please refer to the National Environment Agency (NEA) website.

About This Report

As Singapore's leading retailer, FPG is committed to implementing the Disposable Carrier Bag Charge with transparency and accountability. All DCBC proceeds will be directed towards sustainability initiatives that support environmental and social causes. To uphold this commitment, we will publish annual updates that detail:

- The total number of disposable carrier bags issued,
- The total DCBC proceeds collected, and
- How these proceeds have been utilised to drive positive impact.

Published on 15 December 2025, this report covers the period from 1 January 2024 to 31 December 2024. It adheres to the requirements outlined in the Resource Sustainability Act 2019 and the Resource Sustainability (Disposable Carrier Bag Charge) Regulations 2023.

The following entities are covered in this report:

- NTUC FairPrice Co-operative Ltd
- Cheers Holdings (2004) Pte Ltd

We welcome any feedback or suggestions on FPG's 2024 DCBC Report. Please address your feedback to the FPG Sustainability Office at sustainability@fairpricegroup.sg.

External assurance

An external auditor was engaged to provide limited assurance on the statement of accounts for disposable carrier bags from 1 January 2024, to 31 December 2024. This includes the total number of bags provided, the total charge collected, and the application of these proceeds to the identified recipients.

¹ Disposable carrier bags are bags with handles, such as t-shirt bags or die-cut/punched handle bags. Disposable non-carrier bags, such as flat top plastic bags for bagging fresh produce or meat/seafood, are not subject to the mandatory charge.



Responsible Use of DCBC Proceeds

Between 1 January 2024 and 31 December 2024, NTUC FairPrice Co-operative Ltd and Cheers Holdings (2004) Pte Ltd collected a total of **\$\$3,405,522.60** through the DCBC. The proceeds have been directed towards sustainability initiatives to create a meaningful, long-term impact on our environment and community.

\$1,233,358.42 was channelled towards environmental sustainability initiatives. We will prioritise environmental initiatives, programmes and causes that support FPG's environmental stewardship commitments in taking climate action through decarbonisation, as well as food waste and packaging reduction. This includes promoting awareness of sustainable practices and consumption, building capabilities to enable action, and finding scalable solutions that will bring about quantifiable change and impact.

\$1,890,974.24 was channeled towards social causes, out of which \$1,690,974.24 was donated to <u>FairPrice Foundation</u> (FPF), the philanthropic arm of FPG. This donation of the DCBC funds is over and above the annual donation which FPG makes to the Foundation, which since 2008, has amounted to over \$178 million to support the vulnerable and benefit the community.

The Foundation focuses on three strategic thrusts:

- Uplifting communities with nutrition and access to daily essentials;
- Strengthening community welfare & engagement; and
- Supporting workers' welfare.

The DCBC proceeds have been specifically earmarked for the Foundation's sustainability-focused programmes, ensuring that they deliver enduring benefits to communities across Singapore. (Read more on pages 6-9 of this report.)



Stewarding the United Nations Sustainable Development Goals (UNSDGs)



As a founding signatory of the Singapore network of the United Nations Global Compact, FPG is committed to advancing the UN SDGs. Our priority goals are:



Proceeds from the DCBC will play a vital role in funding programmes that align with these goals, further strengthening our contribution to a sustainable and resilient future.



Key Sustainability Programmes and Initiatives

Strengthening Community Welfare & Engagement Through Sustainability Education and Action

Enhancing Carbon Literacy and Education in the Community



The Carbon Gallery, Asia's first carbon-focused experiential hub, brings sustainability education to Singapore's heartlands, making it simple, engaging, and accessible for all.

Through the gallery - championed by <u>Terra SG</u>, and supported by <u>FairPrice Foundation</u> - FairPrice Group aims to nurture sustainability stewards and inspire the community to make conscious everyday choices for a better planet.

The gallery, located at Vidacity in Pasir Ris, combines storytelling, interactive technology and gamification to engage visitors on how carbon, climate change and their daily lifestyle choices are connected. It is open to the public to visit for free. By-end 2025, the gallery will have engaged 28,000 visitors.

The Carbon Gallery was initiated with key support and funding from FairPrice Foundation and FairPrice Group to build on and expand its impact. Support from FairPrice Group includes funds collected from the DCBC. The investment into The Carbon Gallery is part of FairPrice Group and FairPrice Foundation's wider commitment to make sustainability education more accessible for Singaporeans; especially students and children.



Neighbourhood Food Share



The Neighbourhood Food Share is a community-driven initiative to make fresh, nutritious produce accessible while addressing food waste in Singapore. Through this programme, fresh but imperfect fruits and vegetables, rescued from FairPrice stores, are distributed weekly to community distribution points nationwide.

While it was piloted in 2023, the initiative grew in 2024 to impact more than 25,000 individuals across more than 60 community distribution points. Employee volunteers and community volunteers from Residents' Networks across Singapore collaborate closely with FairPrice Group frontline employees to collect rescued produce and ensure it is distributed to those who need it most.

Beyond distribution, the initiative also serves as a platform for education and engagement, teaching residents about the impact of food waste on the environment, food circularity, and other practical ways to reduce food waste.

By highlighting the value of "imperfect" produce and encouraging its use, the Neighbourhood Food Share also serves as a platform for collaboration between businesses, communities and volunteers to foster meaningful social and environmental impact. Through the programme, FairPrice Group is helping to address the nutritional needs of vulnerable communities, and promoting sustainability across Singapore.



Empowering Healthy, Sustainable Food Choices Through Education



FairPrice Group's commitment to sustainability extends beyond environmental stewardship. It also includes initiatives to improve the health and well-being of the community, anchored by education.

In line with this, FairPrice Foundation launched **Start Strong**, **Stay Strong**, Singapore's first preschool nutrition and sustainability education initiative. The Foundation's aim with the programme is to instill healthy eating habits and sustainable living practices in the next generation of Singaporeans from an early age, empowering young children and their families to live healthier, happier lives.

By the end of 2025, the initiative will have reached 16,000 children from My First Skool, progressively expanding across its campuses nationwide. Through this initiative, FairPrice Group is investing in the foundation of a healthier and more nutrition-resilient Singapore.

As part of the Start Strong, Stay Strong initiative, FairPrice Foundation also launched the Start Strong Explorer's Quest at FairPrice City Square Mall. This is the first digitally-enabled, self-directed learning trail across FairPrice stores, designed to inspire healthier and more sustainable habits among children aged 6 to 12 years old. Through the Explorer's Quest, children are encouraged to explore green features in FairPrice Group's flagship sustainable store and discover easy, innovative eco-friendly practices and products. The quest also engages children to identify food labels, practice mindful consumption, and learn to make better choices every day for their health, wallet, and the planet.



Easy on the Planet

Towards a generation of net-zero with our supplier partners



FPG's GenZero programme supports the Group's supplier partners in embarking on their decarbonisation journey, with a focus on building awareness, driving action, and accelerating collective impact.

Under FPG GenZero, FPG introduced the Supplier Sustainability Education Programme in collaboration with the Global Compact Network Singapore and Enterprise Singapore. This fully funded programme aims to equip SME supplier partners with the knowledge and resources needed to transition towards more sustainable operations. Subsequently, FPG launched the FPG Supply Chain Decarbonisation Programme (SCDP) that supports suppliers with baselining their Scope 1 and Scope 2 greenhouse gas emissions and identifying decarbonisation levers through a structured approach.

Throughout the FPG GenZero programme, participating suppliers benefit from internal capacity building, gaining both foundational knowledge about decarbonisation and tailored insights relevant to their unique business operations. By empowering suppliers with the right tools, data, and expertise, the FPG GenZero programme supports long-term sustainability and strengthens FairPrice Group's commitment to building a low-carbon, resilient supply chain.



FairPrice Group first in Singapore to use autonomous vehicles on public roads for supply chain operations



FPG partnered with autonomous driving technology company Zelos Technology (Zelos) to conduct AV cargo transportation trials in October 2024, and obtained LTA approval to transition to remote operations with the AVs in 2025.

This collaboration marks a significant milestone on FPG's roadmap to redefine its supply chain operations with technology – by adding AVs to its vehicle fleet, FPG is now able to automate important but routine tasks such as the transportation of goods within and between its distribution centres. This added efficiency will better enable FPG to keep shelves stocked across its retail businesses, and deliver on its mission of keeping daily essentials within reach for all in Singapore.

The Zelos Z10 is the first fully driverless autonomous vehicle designed for the logistics sector to receive LTA approval for operation on public roads. The AVs run on electric batteries and each AV is expected to lower FPG's CO₂ emissions by 27 tonnes per year, in addition to reducing manhours spent on manual tasks and freeing up staff to focus on more complex work.

The autonomous vehicle initiative supplements FPG's ongoing efforts to ensure a sustainable, efficient, and digitally-enabled supply chain. These efforts include the integration of cutting-edge technologies like AI into its Supply Chain Operations Centre (SCope) which monitors its entire supply chain network, and the ongoing expansion of the Group's electric vehicle (EV) fleet, expected to grow to over 160 EVs by end-2030.



Application of DCBC proceeds by NTUC FairPrice Co-operative Ltd

Period: 1 January 2024 to 31 December 2024

Total number of disposable carrier bags issued	67,945,733 units
Total amount of charge collected	\$3,397,286.65
Total amount of charge collected excluding GST ²	\$3,116,776.74

Application of DCBC proceeds

GST

Description	Recipient	Amount
Goods and Service Tax (9%)	Inland Revenue Authority of Singapore	\$280,509.91

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² The Goods and Services Tax in Singapore for 2024 was 9%.



SOCIAL

Goal	Description	FairPrice Group's efforts	Recipient	Amount			
2 ZERO HUNGER	End hunger, achieve food security, improve nutrition and promote sustainable agriculture	Support FairPrice Foundation's programmes especially those relating to improving social welfare, health and nutrition among vulnerable groups, as well as sustainability education for the community.	Foundation's programmes especially those relating to improving social welfare, health and nutrition among	Foundation's programmes especially those relating to improving social welfare, health and nutrition among	Foundation's programmes especially those relating to improving social welfare, health and nutrition among	Foundation's programmes especially those relating to improving social welfare, health and nutrition among	\$1,683,418.32
3 GOOD HEALTH AND WELL-BEING	Ensure healthy lives and promote well-being for all at all ages						
12 RESPONSIBLE CONSUMPTION AND PRODUCTION	Promote sustainable consumption and production patterns						
17 PARTNERSHIPS FOR THE GOALS	Strengthen the means of implementation and revitalise the global partnership for sustainable development						
3 GOOD HEALTH AND WELL-BEING	Ensure healthy lives and promote well-being for all at all ages	As part of the Health Promotion Board's Less Sodium Campaign 2025/2026, FPG encouraged consumers to pick healthier grocery choices by rewarding them with discount vouchers.	Various consumers	\$200,000			
			Total:	\$1,883,418.32			



ENVIRONMENT

Goal	Description	FairPrice Group's efforts	Recipient	Amount
7 AFFORDABLE AND CLEAN ENERGY	Ensure access to affordable, reliable, sustainable and modern energy for all Take urgent action to combat	Partial funding for the partnership with an Autonomous Vehicle (AV) company, Zelos, to develop and implement a proof-of-concept for an electric AV in replacement of diesel trucks for the identified use cases. A successful model is projected to reduce carbon emissions by 27 tCO2e per AV annually.	Zelos Technology (Singapore) Pte Ltd	\$109,000
	climate change and its impacts	For subscription of an electric primemover supplied by EcoSwift, as part of a proof-of-concept to replace our fleet of diesel prime movers. With the electric prime mover, we will also participate in a battery-swapping sandbox program for electric heavy goods vehicles coordinated by Enterprise Singapore. The conversion of 1 diesel prime mover to electric is projected to save 12 tCO2e annually.	EcoSwift Pte Ltd	\$85,000
		To test the feasibility of a 24-footer electric truck in replacement of a diesel 24-foot truck. This trial will provide crucial operational experience in Singapore, where electric truck adoption is still limited. We project this single electric truck will reduce carbon emissions by an estimated 21 tCO₂e per year compared to the equivalent use of its diesel counterpart.		\$257,807
		Installation of Energy Saving Systems (ESS) in two stores as a proof-of-concept. The ESS includes energy-saving panels and a developed refrigerant designed to lower operating pressure, improving cooling efficiency and reducing electricity use by 20% or 10 tCO2e per store.	Fukumitsu Pte Ltd	\$65,081.72



Goal	Description	FairPrice Group's efforts	Recipient	Amount
13 CLIMATE ACTION	Take urgent action to combat climate change and its impacts Strengthen the	Partnership to launch the FPG GenZero Supply Chain Decarbonisation Programme to guide FPG's top 200 suppliers on a structured journey to reduce their carbon emissions, fostering a more sustainable value chain.	Schneider Electric	\$98,811.21*
17 PARTINERSHIPS FOR THE GOALS	means of implementation and revitalise the global partnership for sustainable development	Partnership to conduct corporate sustainability workshops for FPG's SME suppliers, to equip them with corporate sustainability knowledge as well as practical tools to embark on their decarbonization journey.	Global Compact Network Singapore	\$77,022
3 GOOD HEALTH AND WELL-BEING	Ensure healthy lives and promote well-being for all at all ages Promote	Discount vouchers used by consumers to promote more sustainable grocery choices during the FPG Go Green Challenge 2025. The campaign successfully encouraged ~3,800 consumers to purchase a sustainable product for the first time.	Various consumers	\$105,552.52
sustainable consumption and production patterns Strengthen the means of implementation and revitalise the global partnership for sustainable development	Execution of in-store consumer education programme at Finest @Dunearn Village to champion healthier and more sustainable eating, directly influencing consumer choices at the point of purchase.	Grenadier Press Pte Ltd	\$100,000	
	2nd tranche of fees for a multi-year consumer education programme on sustainable food production and consumption which commenced in 2024, including contributing towards WWF Singapore's Conservation Fund.	WWF-World Wide Fund for Nature (Singapore) Limited	\$134,623.72	
12 RESPONSIBLE CONSUMPTION AND PRODUCTION	Promote sustainable consumption and production patterns	We have engaged a packaging consultant to accelerate our commitment to reducing virgin plastics. Their expertise is crucial for developing and implementing sustainable packaging projects across our retail and food services businesses, ensuring we achieve our environmental goals efficiently and effectively.	Packfora LLP	\$200,460.25
	•		Total:	\$1,233,358.42

^{*}This project may be partially funded by a subsidy from Enterprise Singapore, which is currently pending approval.

NTUC FairPrice Co-operative Limited is committed to transparency, and if the subsidy is approved, NTUC FairPrice Co-operative Limited will provide a full accounting of its use in the FY2025 DCBC Report, following the same approach as the reporting for DCBC funds.



Application of DCBC proceeds by Cheers Holdings (2004) Pte Ltd

Period: 1 January 2024 to 31 December 2024

Total number of disposable carrier bags issued	164,719 units
Total amount of charge collected	\$8,235.95
Total amount of charge collected excluding GST ³	\$7,555.92

Application of DCBC proceeds

GST	

Description	Recipient	Amount
Goods and Service Tax (9%)	Inland Revenue Authority of Singapore	\$680.03

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³ The Goods and Services Tax in Singapore for 2024 was 9%.



SOCIAL

Goal	Description				
2 ZERO HUNGER	End hunger, achieve food security, improve nutrition and promote sustainable agriculture	Support FairPrice Foundation's programmes especially those relating to improving social welfare, health and nutrition among vulnerable groups, as	FairPrice Foundation	\$7,555.92	
3 GOOD HEALTH AND WELL-BEING	Ensure healthy lives and promote well- being for all at all ages	well as sustainability education for the community.			
12 RESPONSIBLE CONSUMPTION AND PRODUCTION	Promote sustainable consumption and production patterns				
17 PARTHERSHIPS FOR THE GOALS	Strengthen the means of implementation and revitalise the global partnership for sustainable development				
			Total:	\$7,555.92	